

Restarting Bluetooth

In this document I will show you how to reset your Bluetooth settings. This step is used when the phone/tablet is not pairing via Bluetooth to the ELD. Most of the time when this happens it has to do with the built in "Power Saver" in the phone blocking the connection, A brief explanation, when you step away from the truck more than 15min and leave the PREMIERRIDE LOGS application running the application keeps attempting to pair to the ELD in the truck, after awhile of the application trying to pair to the ELD the Power Saver detects that the application is not able to connect and blocks the application to save battery, So when we try to pair the ELD to the phone/tablet later on we get the error "Unable to connect to ELD MAC". The steps below will help you learn how to fix this issue.

DO NOT pair Bluetooth in your phone/tablet settings. The connection will be established in the application.

Turn off Bluetooth on all devices in your truck. Check all phones, all tablets- anything in your vehicle that could be interfering with the ELD signal.

Please disconnect from the ELD and log out from the application at the end of each day.

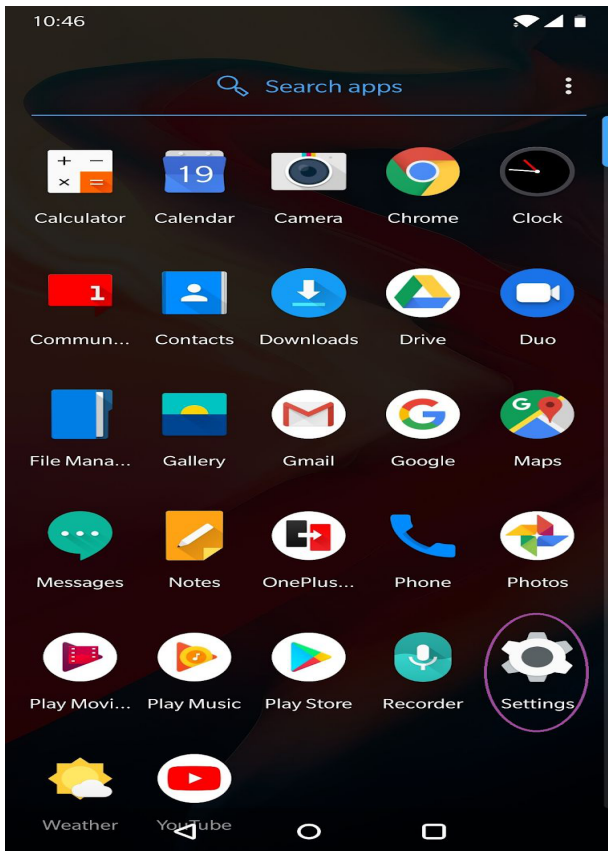
Android 9/Android Pie and Newer

Steps for rest Bluetooth

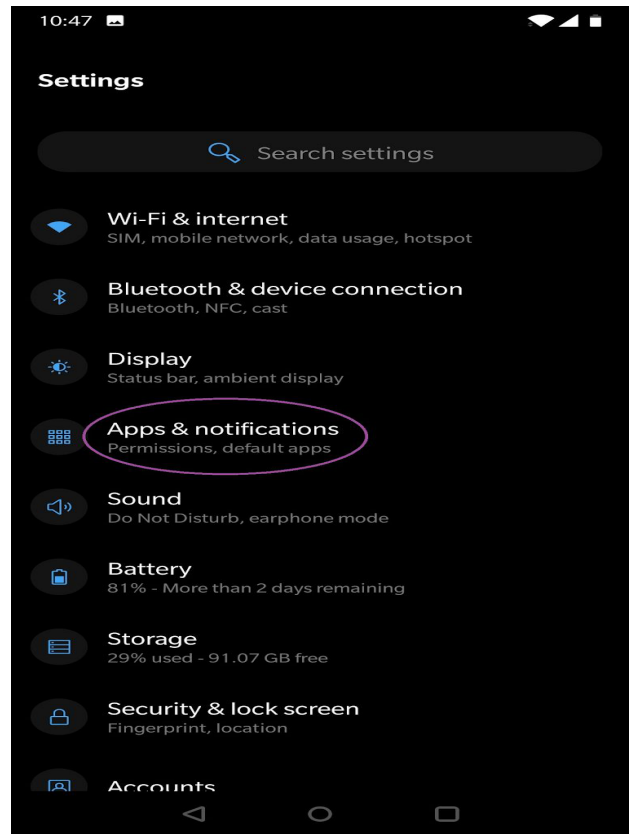
1. Turn OFF Bluetooth
2. Go to “Settings”
3. Select “Apps & Notifications”
4. Select “App Info”
5. Select the 3 dots up on the right hand corner and select “Show System Apps”
6. In the app list look for the “Bluetooth” and select “Bluetooth”
7. Select “Force Stop” press OK
8. Select “Storage” and “Clear Storage” press OK
9. Turn ON Bluetooth
10. Open **PREMIERRIDE LOGS** App, Verify MAC address and press on the green connect button.
11. You can verify that the ELD is paired by looking for the green Bluetooth symbol up in the right hand corner.
Note: ELD MAC address is found on ELD unit labeled as MAC



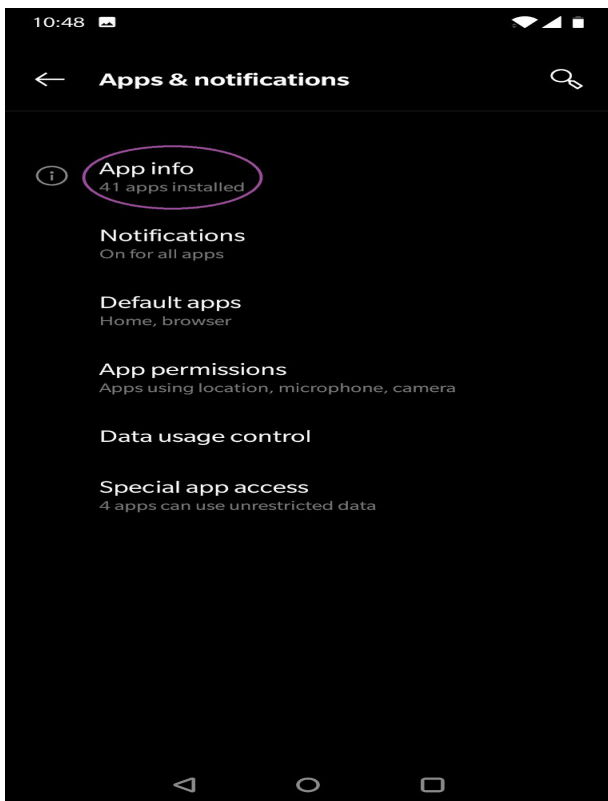
Select "Settings"



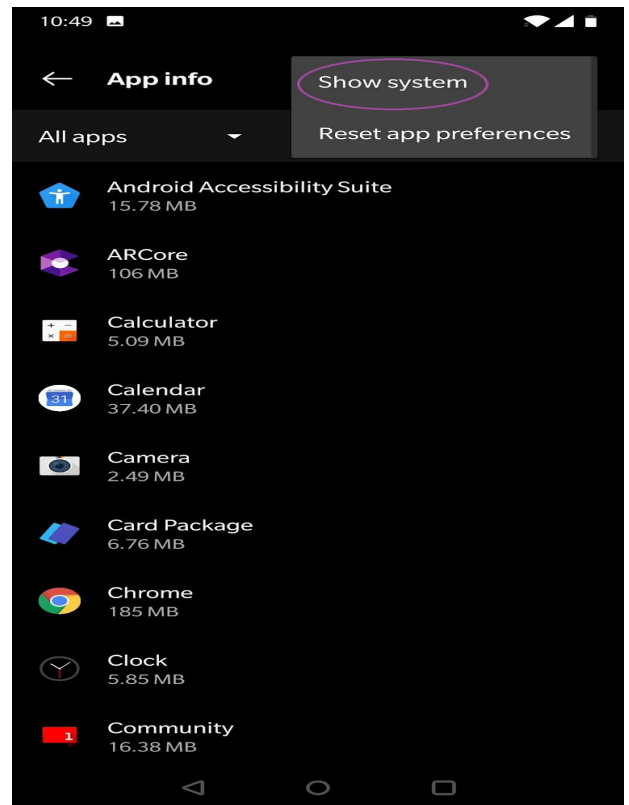
Select "Apps & Notifications"



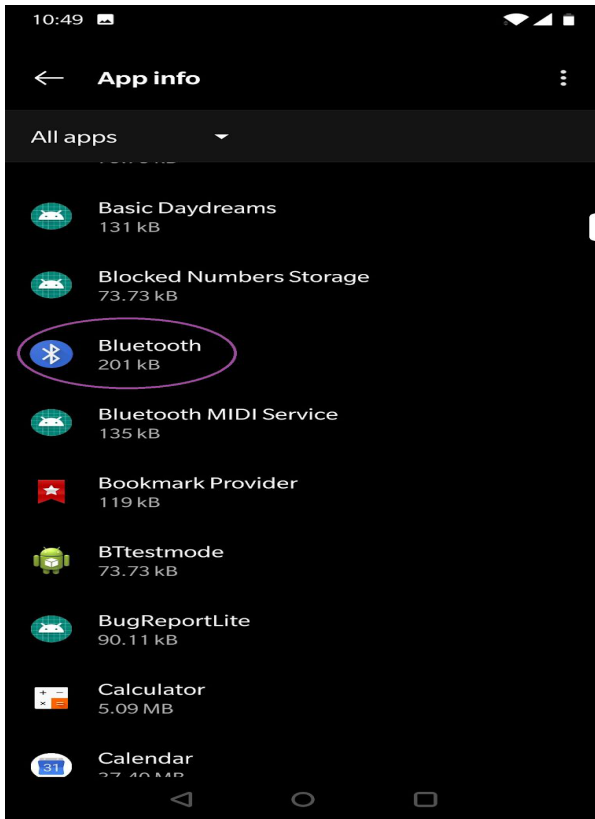
Select "App Info"



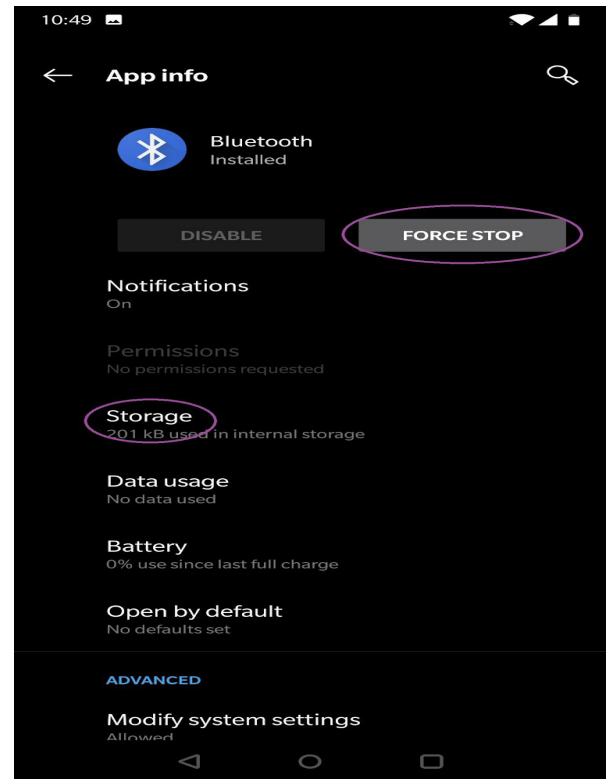
Select Show System



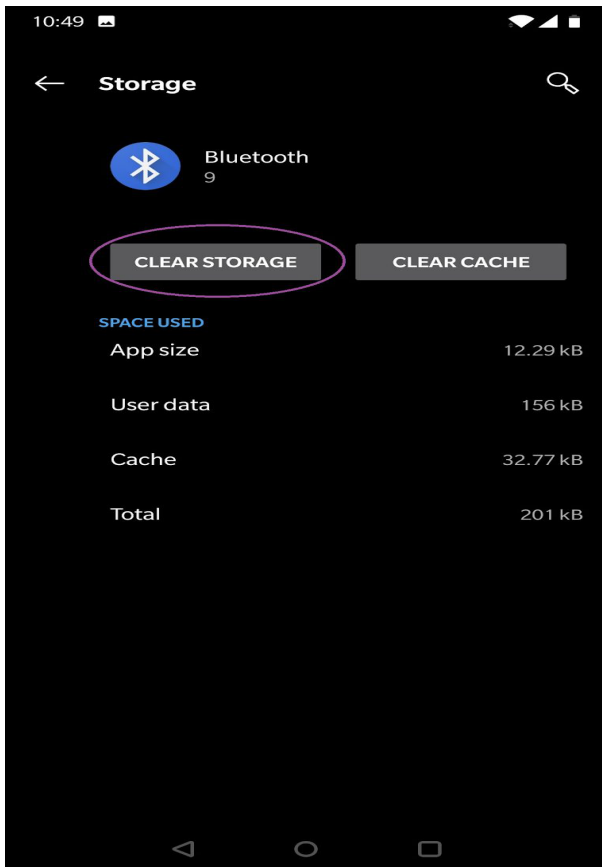
Select "Bluetooth"



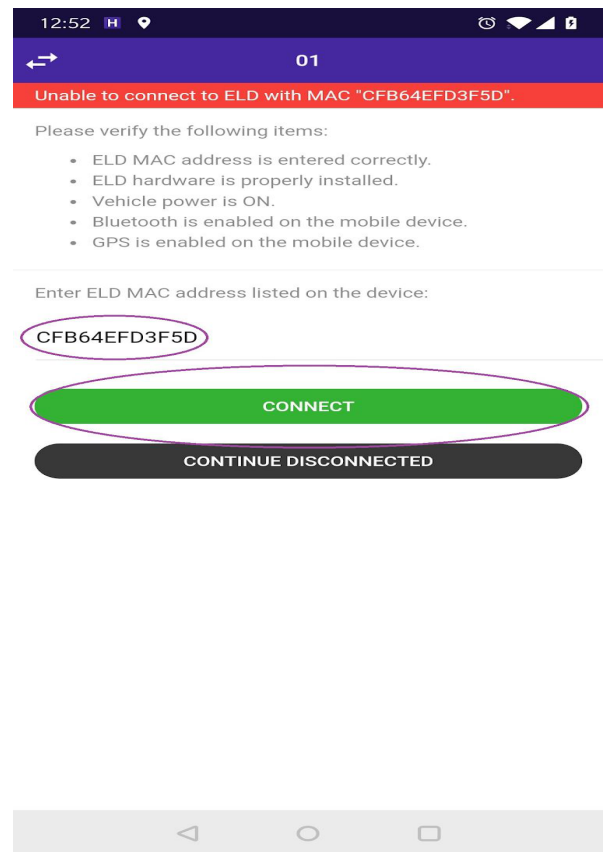
Select "Force Stop" press OK, Then Select Storage



Select "Clear Storage" press OK



Verify MAC, Press Connect



Android 6/Android Nougat and Older

9. Turn OFF Bluetooth

10. Go to “Settings”

11. Select “Apps” or “Applications”

12. Select the 3 dots up on the right hand corner and select “Show System Apps” or “Show Systems”.

13. In the app list look for the “Bluetooth” or “Bluetooth Share” and select

14. Select “Force Stop” and confirm the warning.

15. Select “Storage” and “Clear Storage” and confirm the warning

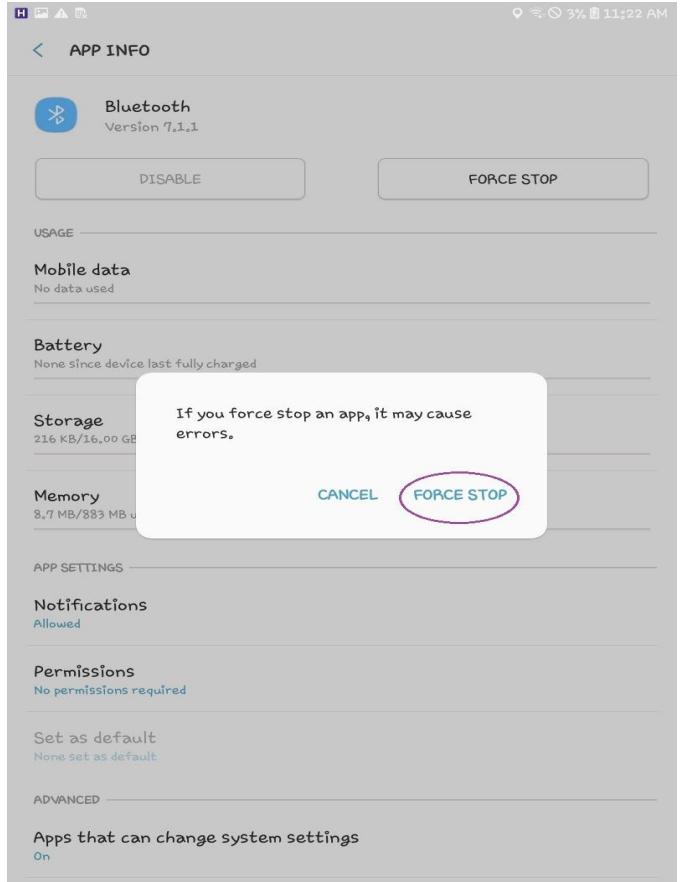
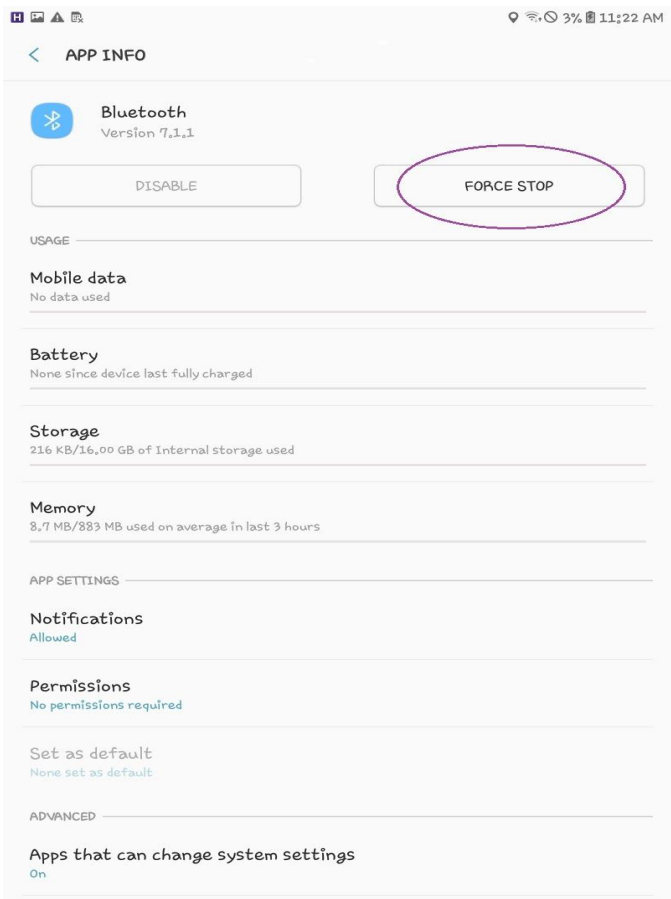
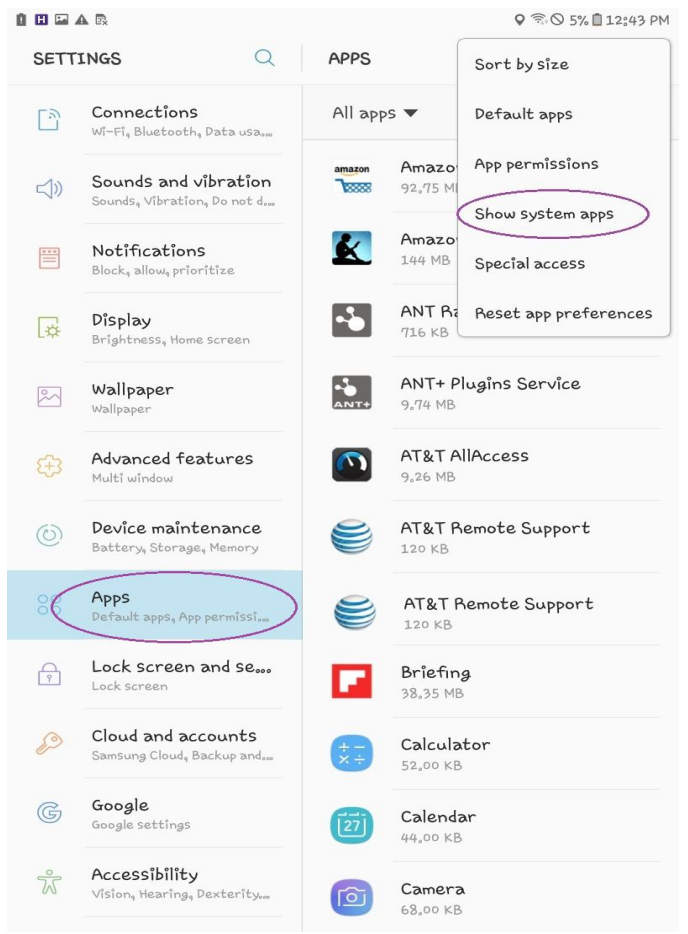
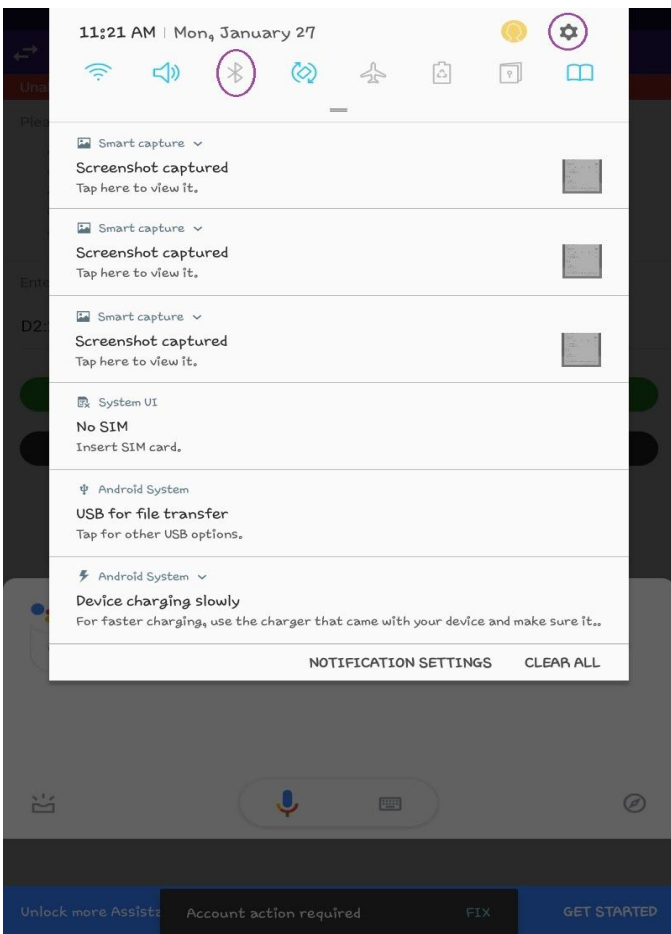
9. Turn ON Bluetooth, Do not connect to any nearby device.

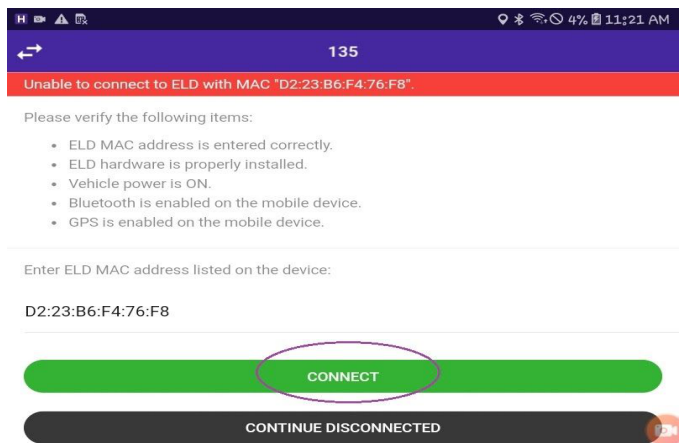
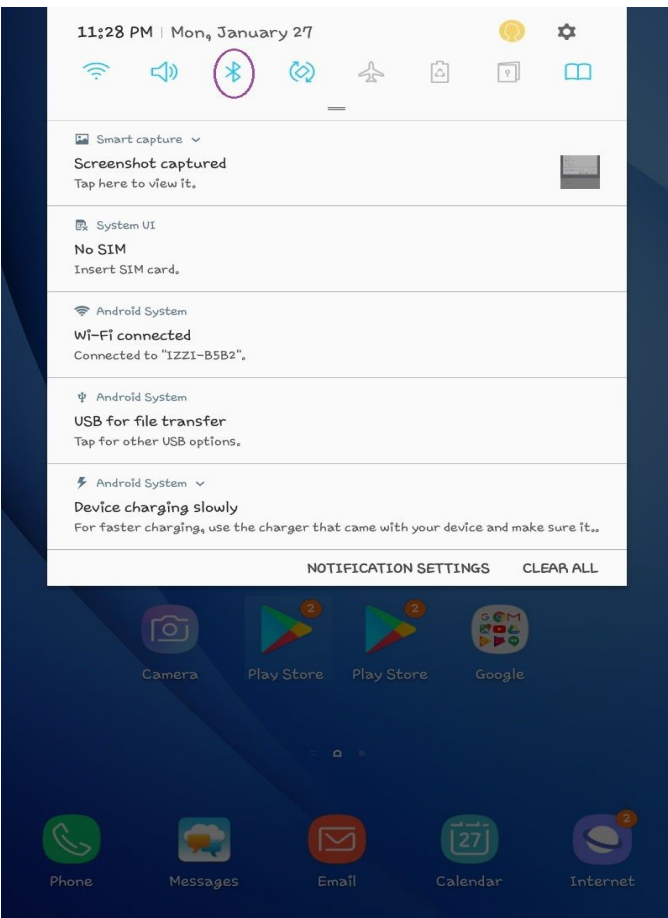
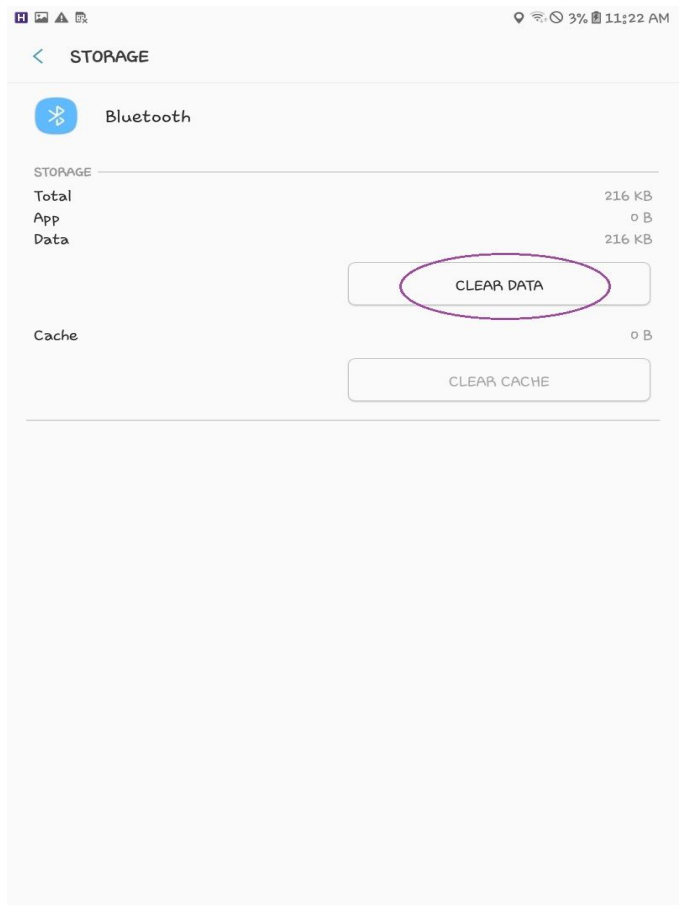
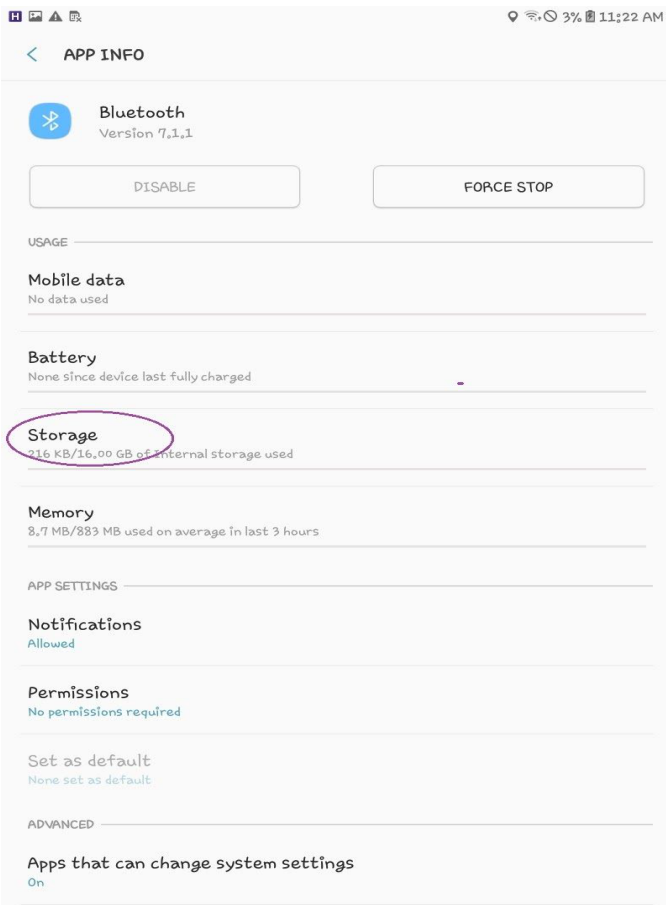
10. Open **PREMIERRIDE LOGS** App, Verify MAC address and press on the green connect button.

11. You can verify that the ELD is paired by looking for the green Bluetooth symbol up in the right hand corner.

Note: ELD MAC address is found on ELD unit labeled as MAC







Remaining
00:00
OFF DUTY
▼

HOURS OF SERVICE	
DRIVE 11-Hour Driving Limit	11:00
SHIFT 14-Hour On Duty Limit	14:00
BREAK 30 Minute Rest Break	08:00
CYCLE USA 70/8	70:00